



2019-2020 Annual Report

**Strengthening People,
Nurturing Relationships,
Building Communities**





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Who we are

Our Mission:

Family Service Saskatoon serves individuals, families and the community to nurture safe, healthy and respectful relationships.

We Value:

- Accessibility of our services to all people on an equitable basis without regard to race, religious belief, sexual orientation, age or financial status
- Individuals, families, communities, and our focus is to promote their health and growth through innovative, diverse and high-quality services
- Client entitlement and empowerment using a holistic, collaborative and gender-sensitive approach in the provision of services
- Our professionalism, the high ethical standards it demands, and the related commitment to professional development of staff and students
- Cooperative partnerships with other non-profit organizations, public sector agencies, and businesses for the purpose of fulfilling our mission
- The role of volunteers in our organization and are committed to their training, supervision, and support
- A working environment that is collegial and family friendly

The Ends Policies Adopted in the Strategic Plan for 2015-2019

1. Families have the ability to solve problems without violence.
2. Families experiencing separation and divorce have the tools to transition effectively.
3. People that are in parenting roles have the skills to foster healthy relationships.
4. Youth-at-risk make healthy life choices.
5. The community has access to culturally sensitive FSS services.





Message from the Chair

To say my first year as chair for Family Service Saskatoon Inc. was interesting has been an understatement. We started the year approving a proposal to take us through strategic planning and establish our plan for the next 5 years. In December 2019, a 5-year funding agreement for \$2.5 million was announced with Public Safety Canada for the Preventing Youth Violence Project. The Agency was also successful in securing various other program funding, resulting in continued increases in the size of our operations. Then March and the COVID-19 pandemic hit.



I would like to thank the management team and our Executive Director, Janine Baumann, for the work to shift services during the pandemic. We were able to move to phone counselling and staff were working from home within a few days. We all know in times like these, the people that we serve need our Agency more than ever.

Our Board has also responded well to change. We shifted to Zoom meetings and have continued to provide direction and oversight. We have an amazing board and I would like to express my appreciation for the time they have committed during the year for board meetings, preparation, committee meetings, and other Agency duties.

Our staff, you have faced numerous challenges of moving to working remotely. I thank you for your commitment to our clients and continuing to deliver much needed services during this difficult time.

This Agency could not exist without its funders large and small. These financial commitments provide for much needed services to many of the most vulnerable in our community.

The 2020-2021 fiscal year has already been off to a challenging start due to the ongoing pandemic. I am confident that our board, management team, staff and funders will persevere to provide much needed support to our community and continue our commitment to our mission of "serving individuals, families and the community to nurture safe, healthy and respectful relationships".

Sincerely,

Kyle Christopherson





Message from the Executive Director

On behalf of Family Service Saskatoon, I am pleased to present our 2019-20 Annual Report. I invite you to learn more about the new initiatives, existing services, community partnerships, and generosity of our community that we experienced over the last year. Family Service Saskatoon continues to offer services that are much needed by some of the most vulnerable citizens of our community and we remain committed to strengthening people, nurturing relationships, and building communities. The COVID-19 pandemic brought challenges never experienced before to our agency, community, province, and the world. We were able to transition to remote services within a few days and continued to offer services to our clients through phone or video platforms. We are continuing to implement new practices for our “new normal” and remain committed to providing programming to meet the needs of those we serve.



We are excited to offer the Preventing Youth Violence Project over the next five years with \$2.5 million in funding from Public Safety Canada. We also received funding from the Department of Women and Gender Equality for capacity building over the next five years. These are just two projects that will help us continue to work on our objective of ending violence – youth, family, and gender-based violence.

Thank you to our employees, volunteers, and students who ensure the needs of our clients are met by providing client-centred and trauma-informed support and who shifted to working remotely very quickly so their work could continue. Clients become empowered through this support so they can continue on their journey of self-healing and work towards healthy relationships. Thank you as well to the management team for your dedication, insights and commitment to making lasting change. This year presented many challenges that you quickly transformed into opportunities.

To our Board of Directors, your dedication and service is so appreciated. Thank you for your continued guidance, direction, and governance. Your contributions during this unprecedented year helped to ensure the agency continued to provide services seamlessly to our clients. We look forward to the strategic plan you are working on and know that work will serve the agency well for years to come.

Thank you to our donors, funders, supporters, and partners for your assistance and commitment to Family Service Saskatoon, especially during the COVID-19 crisis. We are so appreciative of your ongoing support, especially in these very unusual times. Without you we would not be – so thank you.

I am grateful to work for such an amazing agency. The commitment of our employees, management team, and Board of Directors and the tenacity of those we work with as they continue on their journey of wellness inspire me. By working together, we remain committed to strengthening people, nurturing relationships, and building communities.

Sincerely,

Janine Baumann





Family Service Saskatoon Board of Directors

Chair – Kyle Christopherson

Past Chair – Connie den Hollander

Vice Chair – Lana Wickstrom

Treasurer – Amanda Anderson

Secretary – Madasan Yates

Directors – Arlene Schmalz

Ivy Armstrong

Jordan Farr

Andrew Gaucher

Lavin Saleh

Ranabelle Stroh

Foundation Report

The Foundation continues to evolve and grow in the direction required to contribute to Family Service Saskatoon. The 2019/20 year remained focused on raising funds to provide much needed support for the programs offered by Family Service Saskatoon. The Foundation successfully planned and executed Trucktastic! on August 24, 2019 and has solidified this as an annual event unlike any other in Saskatoon. The Foundation brought together 20 companies and services for a day of adventure, where children and adults alike could get up close and personal with large trucks, tractors, other vehicles, and even a plane. This fundraiser set the stage for upcoming years to grow and develop into something bigger and better. Unfortunately, Trucktastic! 2020 had to be postponed due to COVID-19; we look forward to offering this unique fundraiser again in 2021!



Foundation Board

Jessica White – **Co-chair**

Paula Ghiglione – **Co-chair**

Jenn Husband





Employees Management

Janine Baumann – Executive Director

Myrna Kanigan – Director of Programs

Emily Quinney-Mockford – Contract
Finance Manager

Anthony Olusola – Operations
Manager

Bridget Scott – Preventing Youth
Violence Project Manager

Administrative Staff

Loretta Morin – Receptionist

Deb McHenry – Receptionist

Jess McLean – Executive Assistant

Program Staff

Heather Crooks – Intimate Partner Violence
Outreach Worker

Helene Davis – Counsellor

Chandra Decae – Youth Exposed to Violence
Counsellor; Walk-in Counsellor

Janette Gamble – Intake Counsellor

Sarah Gara – Counsellor, Warman &
Martensville (term)

Alana Gardiner – Coordinator/ Domestic
Violence Court Case Worker

Sherrie Gurel – Intimate Partner Violence
Outreach Worker

Loretta Johnson – Domestic Violence Court
Case Worker

Mandy Kraft – Counsellor (term)

Kayla Maurice – Domestic Violence Court
Case Worker (term)

Jaselyn Mitchell – Domestic Violence Court
Case Worker

Myron Peters – Counsellor

Alana Rabby Dowling – Intimate Partner
Violence Outreach Worker

Nadia Stadnyk – Program Manager (retired
October 2019)



Breanne Revet – Parent Education
Coordinator; Calming Volcano Facilitator

Debbi Ross – Coordinator/ Intimate Partner
Violence Outreach Program

Faith Rowland – Childcare Coordinator

Bridget Scott – Teen Young Parent
Counsellor

Teddy Ward – Coordinator Child and Youth
Support Program

Childcare Workers

Shelly Bazowski; Rahilah Karimi; Lubna
Mirza; Samra Rai; Bonnie Striemer; Sophie
Tata; Manjoo Tikoo

Support Workers

Sheryl Banyay; Taylan Banyay; Solomon
Brown; Mitch Dear; Peter Devries; Rebecca
Devries; Morgan Duret; Terry Fiddler; Simon
Garez; Ashita Ghai; Ashish Ghai; Nalini Ghai;
Lindsay Jarrett; Jackie Lamirande; Mike
Mendoza; Ashton More; Jennifer Nater; Jaida
Nelson; Andrew Paslawski; Robin Robertson;
Amaya Smoke; Ryann Simpson; Charnalle
Skjeie; Cooper Skjeie; Roseanne
Vandervoort; Braeden Whatcott; Heather
Whatcott





Our Students



Family Service Saskatoon welcomed five student interns during the 2019-2020 year!

Brittany Yeager, Tania Rediron, Scott McLachlan, Dwight Eisler (pictured) and Lorna Beech (picture unavailable) are all students of social work, counselling, marriage and family therapy, or counseling psychology who contributed to our programs as they undertook their practicums.

"My practicum at Family Service Saskatoon provided me with individual and group counselling skills that assisted in increasing my professional competency. I could not have wished for a better place to work and finish my practicum experience." - Lorna Beech

"I was extremely fortunate to have been accepted at Family Service Saskatoon as an intern counsellor from June 2019 to February 2020. From the moment I arrived to the last day, I was always included and cared for. Other counsellors' doors were always open for advice, peer supervision, and self-care. It felt like I was part of a team. There were exciting days and difficult days, but I was always well supported. Family Service Saskatoon moved my experience from the classroom into the "hands on" realm. I will always be grateful for the opportunity that was provided for me to further my education. In truth, it was one of the best work experiences I have ever had." - Dwight Eisler

Truth and Reconciliation

During the 2019-2020 fiscal year, the Family Service Saskatoon has been engaging in various learnings and activities related to Truth and Reconciliation. The Executive Director and a staff member met with representatives from Office of Treaty Commissioner to explore ways to incorporate and work toward Truth and Reconciliation in agency practices and services.

On June 21, 2019, some FSS staff took part in the 4th Rock Your Roots Walk for Reconciliation (pictured); as well, Family Service Saskatoon recognized Orange Shirt Day 2019 (pictured), in memory of those children lost to the residential schools, and in recognition of the

trauma still experienced by survivors.

Family Service Saskatoon employees and board members participated in the Kairos Blanket Exercise offered by the Community Service Village in November of 2019. This exercise, which interactively takes participants through a metaphorical experience of colonialism and the residential schools, was powerful and challenging.





Highlights

NEW INITIATIVES

Preventing Youth Violence Project

Family Service Saskatoon launched a 5-year initiative to prevent multiple forms of youth violence, specifically, cyber bullying, bullying and dating violence. With \$2.5 million in funding from Public Safety Canada over the next five years, our organization aims to increase participant wellbeing, build healthy relationships and strengthen family supports for youth who are at risk of engaging in violence in our community.

Butterflies and Tigers: A six-week, trauma-informed group for young people aged 8-13 years. The group's purpose is to help participants to build self-esteem, develop/understand their strengths, learn how to regulate themselves, understand the fight or flight instinct and learn how to manage it, and develop positive communication skills and healthy conflict resolution skills.

Counselling in Martensville and Warman: The Community Outreach Wellness Initiative in Martensville and Warman provided counselling services and therapeutic groups to individuals who were dealing with issues that impacted

their overall well-being. Partnerships were formed with the high schools in each location as well as Legends Medical Clinic in Warman and Martensville Collective Health and Wellness.

Capacity Building: Family Service Saskatoon received funding from the Federal Government for capacity building. The main objective of the funding is to ensure Family Service Saskatoon has the strategies, action plans, and tools in place to guide its work in ending violence against women and family violence. This funding helps to ensure long-term viability for the agency and will ensure the needs of women and girls exposed to violence continue to be met.

COVID-19: In response to COVID-19, in March of 2020 Family Service Saskatoon shifted its services to Phone and Video Counselling. On site groups were postponed and then transitioned to remote service.





Programs

CHILDREN AND YOUTH



Childcare program: Our team is committed to providing high quality childcare for children and families accessing programming at Family Service Saskatoon and through our partner agencies.

Child and Youth Support Program: The program is funded by the Ministry of Social Services and is driven by the commitment of workers to provide positive and stable relationships with children and youth. The staff members work with children/youth to build the young people's social skills, increase recreational opportunities, and improve the quality of their peer interactions.

Youth Exposed to Violence: This program supports youth through individual and group counselling. Numerous partnerships are formed with Saskatoon schools to engage youth in the classroom on issues of addiction, mental health,

types of violence, healthy relationships, and self-esteem.

"[My counsellor] is fun to work with and helped me learn about ADHD. She is kind and caring and helpful." – (Pseudonym) Torrie, Age 8

GROUPS:

Calming the Volcano Within: A program offered in partnership with the Saskatoon Tribal Council designed to help youth identify and address anger issues and learn anger management techniques.



Managing Teen Anxiety—for Parents and Youth: A workshop for youth and their parents to learn about anxiety and strategies to cope with and reduce the negative effects of anxiety in their lives.

PARENTING

Parenting Education Saskatchewan: Parenting Education Saskatchewan links parenting services across the province and provides support and information to people working in the field of parenting education through opportunities such as





networking meetings and workshops. The Incredible Parenting Directory was updated this year. Visit <http://parentingeducationsaskatchewan.com/>



"I always walked away from [my sessions] feeling like a weight had been lifted off of me."

Teen and Young Parent Program: The program provides services to parents under the age of 30 and includes family support and counselling. The program also liaises with schools, other community-based organizations, and government ministries to promote awareness and education for parenting.

GROUPS:

Parenting After Separation and Divorce:

Groups and workshops to support couples and families transitioning through separation and divorce.

When Anger Gets in the Way of Parenting:

An eight-week program offering guidance to parents and caregivers wishing to understand the

impact anger has on their children.

Parents/caregivers will learn how to more effectively parent children in a respectful manner.

FAMILY VIOLENCE

"The impact may not always be seen but as a survivor I can tell you it helped save me."

Domestic Violence Court

Caseworkers: Caseworkers work within the Domestic Violence Court to ensure that victims of domestic violence are supported from the point of first contact to the complete resolution of their case.

Intimate Partner Violence Outreach

Program: The program provides individuals affected by interpersonal violence a place to come for confidential individual support in a safe and secure environment.

GROUPS:

Abuse & Beyond Program: The Abuse and Beyond program brings understanding to the role that violence plays in intimate partner relationships. Groups and individual counselling help women find the strength to change the pattern.

Intimate Partner Violence Drop-in

Group: An open and ongoing group for women who have experienced or are experiencing violence in their intimate





partner relationships. Each week a new topic is discussed focusing on the general experience of intimate partner violence.

"I'm getting my life back on track, feeling more like myself again every week. And I feel secure knowing that FSS is there for me if and when I need it."

Invisible Scars: Exploring Emotional, Verbal and Psychological Abuse:

A group designed for women to gain personal awareness and understanding of



how prolonged exposure to emotional abuse erodes self-esteem and confidence. The focus of the group is about healing and moving on from the effects of emotional

abuse. Emotional abuse cuts to "the core of a person" (Engel, 2002) and leaves invisible scars.

"It took me many sessions before I finally realized "everyone's" story was mine."

Men's Working Group for Respectful Relationships: A narrative therapy program designed to help support men who want to end their violence and build healthier intimate relationships.

COUNSELLING

Community Counselling: This program operates on a sliding fee scale to ensure that nobody is turned away. The program offers counselling based on clients' needs. Skilled counsellors work with clients on issues as diverse as grief, self-esteem, healthy relationships, parenting, and coping.

"I was anxious and scared but everyone linked to Family Service Saskatoon made me feel relaxed."

Family Services Employee Assistance

Program: The FSEAP program provides contracted counselling services through a variety of employers. Employees within the program access individual and family counselling and a variety of wellness workshops.

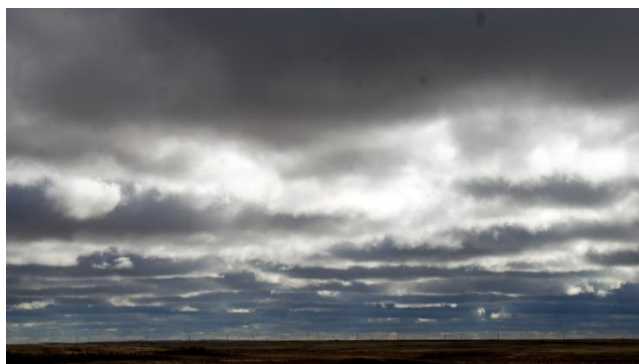
Walk In Counselling Clinics: Family Service Saskatoon continued providing single-session walk-in counselling at no charge for individuals, couples, and families in 2019/2020. The main goal of walk-in counselling is to help address the immediate needs of the client through brief solution-focused support. In-house clinics were offered two afternoons a week and we partnered with Saskatoon Public Libraries, Mayfair Drugs, Legends Medical



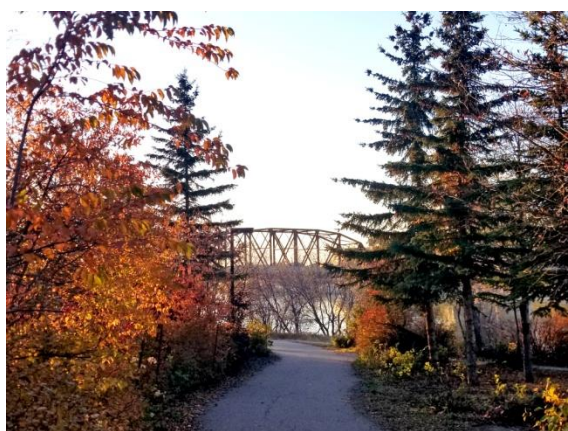


Clinic (Warman), Martensville Collective Health & Wellness, AIDS Saskatoon and OUTSaskatoon to provide walk-in counselling clinics in Saskatoon, Martensville, and Warman.

Wellness: Family Service Saskatoon provides groups and workshops designed to enhance the lives of individuals and families. Groups offered vary throughout the year depending on the needs of our



clients and the community. Sessions include: **Adult Depression and Anxiety; What's Anger Got to do with it?; Cost of Caring;** and **Dealing with Trauma**



Client Testimonials

Family Service Saskatoon reaches thousands of people every year through counselling services, group programming, and outreach services.

Testimonial 1

"The greatest gift I have given myself is to open the door and tell my story. Keeping the secret almost cost me my life but I am learning to find myself and my voice."

I attended the program "Invisible Scars". I am separated after a forty-two year marriage that I now understand was extremely abusive. It has been a long and difficult journey to acknowledge and accept what my truth really is. The abuse was seldom physical but the emotional, psychological and verbal abuse was daily. I attended the program faithfully but didn't actually believe I was abused and battered. When I did share my experiences with group the other participants were supportive and acknowledged my abuse but I could not see the truth. It took me many sessions before I finally realized "everyone's" story was mine.

My outreach worker became and continues to walk my journey with me for which I am eternally grateful. The greatest gift I





have given myself is to open the door and tell my story. Keeping the secret almost cost me my life but I am learning to find myself and my voice. Please never underestimate the value and importance of the programs you offer. The impact may not always be seen but as a survivor I can tell you it helped save me.



Testimonial 2

Thank you for all of your help in navigating the tough times I went through. My sessions with you were very helpful to maintain perspective in my life, and I always walked away from them feeling like a weight had been lifted off of me.

Testimonial 3

"I am stepping into a new era of my life, as I will be resuming my career in medicine which I left a decade ago. I am a single divorced parent now, who is happy and confident and who broke all the cultural taboos and stood against domestic violence. . ."

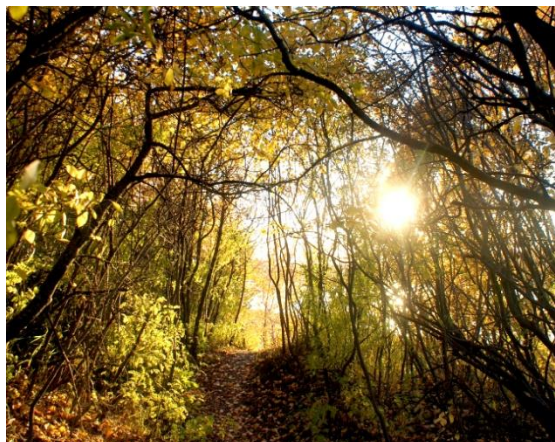
I moved to Saskatoon several years ago along with my husband and daughter. Doctor by profession and having a great passion for health sciences, I wanted to build my life in Canada, however life took a toll and I became a victim of domestic violence and things started getting escalated on a daily basis. It became very difficult to cope with the situation as I became fearful of my life as well as my children's.

Having no family or moral support in Saskatoon, I searched for the online help services available in Saskatoon and I came across a number for Family Service Saskatoon Intimate Partner Violence Outreach Program. I still remember the day I spoke to an Intimate Partner Violence Outreach Worker on the phone. I was completely petrified with fear, anxiety and panic, but I felt as if I am being heard. After knowing my circumstances, she guided me to leave my house for safety of my kids and myself, she offered the help to get me in touch with the shelter for victims. I took a leap of faith and trusted her by moving to shelter and I still considered that day as a revolutionary day in my life. I was anxious and scared but everyone linked to Family Service Saskatoon made me feel relaxed.





I overcome many hurdles with their support, it includes my mental stability, financial assistant, legal guidance.



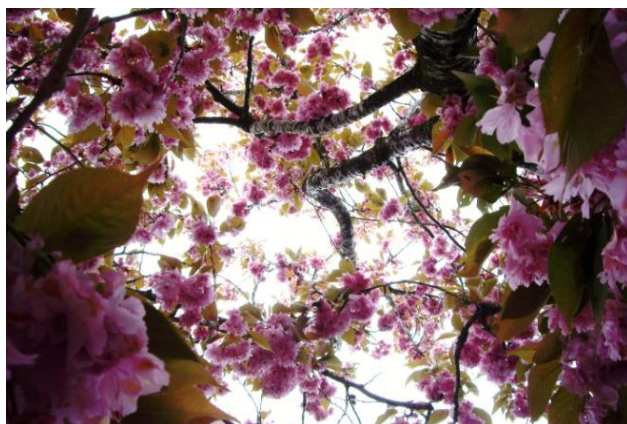
Now it has been more than 3 years and I am stepping into a new era of my life, as I will be resuming my career in medicine which I left a decade ago. I am a single divorced parent now, who is happy and confident and who broke all the cultural taboos and stood against domestic violence, and I owe a big thanks to my Intimate Partner Violence Outreach Worker and everyone at Family Service Saskatoon and domestic violence shelter home, as they made me feel welcomed and above all they made me feel at home.

I had a no one in Saskatoon except Allah during my darkest hours but never for once I felt homeless and all the credit goes to all the dedicated workers at Family Service Saskatoon and domestic

violence related programs and shelter homes.

My heart and my sincere prayers will always be the Family Service Saskatoon and shelter home as they hold my hand when there was no one to look upon except my Allah. I cannot thank you all enough for your support and may you continue to provide your support to many needy people out there.

Testimonial 4



"After every session, I feel relieved, and more at peace."

Family Service has helped me immensely. The sessions I have with my counsellor have played a big part in my success in life now. The knowledge, approach, friendliness, information, support, kindness and understanding of my counsellor at Family Service, has helped me more than I ever thought possible. After every session, I feel relieved, and more at peace. I am so grateful I was





referred to Family Service. It truly is a great place for anyone needing help after leaving an abusive relationship.

Testimonial 5

Our experience working with the Youth Exposed to Violence program and Family Service has been a great experience. Our daughter was having many issues with anger, lying and not knowing how to properly communicate - getting into trouble almost daily at school. Since starting she is handling confrontation and her emotions so much better. We are getting phone calls, emails and texts telling us how great she is doing instead of those dreaded calls we always used to get. She still has a lot to work through but we are getting there thanks to the help of Family Service.

Testimonial 6

"This session was the first time I didn't feel like there was something wrong with ME that I needed to change."



When I found Family Service and the Invisible Scars class online, I sent in an inquiry for the next availability. When I received a call that there was an opening, I told whoever called me that we had sorted it out. THANK GOODNESS the intake worker made the following suggestion. She said "You know what, you probably inquired about this program for a reason, why don't you just come in for an interview so you can learn more about it and we'll see if it's a fit."

This session was the first time I didn't feel like there was something wrong with ME that I needed to change. The IPV team almost always says the right thing and is AVAILABLE for clients. Words cannot express my gratitude. I believe that FSS, the IPV team, and my IPV Outreach Worker, saved my life.

Satisfaction Levels

Client satisfaction surveys were distributed to clients that received service from FSS during 2019/20. The results were very positive with 98% of respondents indicating very high or high satisfaction with the service they received and 98% indicating they would recommend Family Service Saskatoon to others.



Family Service Saskatoon Events

Family Service Saskatoon participated in awareness raising activities for Victims and Survivors of Crime week from May 26th – June 1st, 2019. We hosted a proclamation at Saskatoon Police Services and collaborated with CLASSIC, the Parole Board of Canada, and the YWCA to offer an information fair at the Frances Morrison Public Library. We used the week to increase awareness through digital billboards and a social media campaign.



On August 24th, 2019, the Family Service Saskatoon Foundation hosted Trucktastic! 2019 to raise money for Family Service Saskatoon. Trucktastic! brought in construction equipment, ambulances, police vehicles, monster trucks, and other specialized vehicles for children to explore and learn about. Over 800 people attended the day long event in August.



Family Service Saskatoon partnered with Ferre Play Theatre to offer pre-and-post show chats for The Penelopiad; an impactful play that explores issues such as patriarchy and gender-based violence. Family Service Saskatoon also partnered with Live Five Theatre to offer support at their run of “Who’s Afraid of Virginia Woolf?”

Family Service Saskatoon participated in Saskatchewan Violence Prevention week from October 21st – 25th, 2019. To help raise awareness, Family Service partnered with the SaskTel Centre to have the Centre lit up in purple on October 21st.





As well, Family Service Saskatoon staff wore purple Family Service T-shirts for social media awareness posts, and also featured on social media anonymous quotes from clients who have experienced violence. This served to highlight the resilience and strength of survivors.



December 6th, 2019 marked 30 years since the Ecole Polytechnique massacre, when 14 women were murdered in an act of gender-based violence. Family Service Saskatoon supported our friends at the Saskatoon Women's Community Coalition in promoting their memorial event and raising awareness via social media.



Family Service Saskatoon participated in United Way's "Seeing is Believing Tour" in September of 2019, as well as partnering with the Speaker's Bureau to help raise awareness of the need in our community, work being done by local community-based organizations and the importance of donating to the United Way.

As well, Family Service Saskatoon's Teen and Young Parent Counsellor spoke at United Way's GenNext Saskatoon event as part of a panel discussion on mental health and wellness. We were also pleased to partner with SaskPower for the Day of Caring for a "Refresh for FSS" (pictured, right). Volunteers provided painting and furniture cleaning services for the Family Service Saskatoon office.





Financial Statements

Revenue

Saskatchewan Government	72%
EAP, Fee for Service	5%
Grants and Donations	23%
TOTAL	100%

Expenses

Salaries	76%
Occupancy	7%
Non-salary Program Expenses	12%
Administration	5%
TOTAL	100%

***Complete copies of the audited financial statements as prepared by Virtus Group are available upon request from Family Service Saskatoon.**

Government Contracts

- ❖ Government of Canada – Public Safety Canada
- ❖ Government of Canada – Department of Women and Gender Equality
- ❖ Government of Saskatchewan Ministry of Social Services
- ❖ Government of Saskatchewan Ministry of Justice
- ❖ Government of Saskatchewan Ministry of Justice – Family Justice Services Branch

Grants

- ❖ City of Saskatoon - Saskatoon Collaborative Funders Partnership
- ❖ Community Initiatives Fund
- ❖ Dakota Dunes Community Development Corporation
- ❖ Family Services Saskatchewan
- ❖ Government of Canada – Canada Summer Jobs
- ❖ Government of Canada-Department of Justice
- ❖ Saskatchewan Lotteries
- ❖ Saskatoon Community Foundation
 - Cameco Mental Health
 - Quality of Life
 - Macro Properties
 - Youth Endowment Saskatoon
- ❖ United Way of Saskatoon





Statistics

**DVCCW provided support on
2,599 occasions.**

Throughout the past year, our programs were accessed by over 3,200 people.

Counselling sessions totalling 3,389 hours were provided to individuals, couples, and/or families. 1,062 individuals contacted our intake worker to access services for the first time. A variety of groups were offered on many different topics – over 350 individuals participated in a group last year.

**1,062 individuals contacted our
intake worker last year.**

The Domestic Court Case Workers (DVCCW) worked with clients through the Domestic Violence Court and provided support services on 2,599 occasions. There were 522 new clients that Family Service Saskatoon worked with through the Domestic Violence Court program.

**IPV Outreach provided 1,125
individual counselling sessions.**

The Intimate Partner Violence (IPV) Outreach program provided 1,125 individual counselling sessions and over 190 hours of

group work. There were 145 new IPV outreach clients over the course of the year. Drop-in group sessions were provided twice every week and an average of 25 people attended each drop-in session.

**Walk-in Counselling Clinics
served 458 clients last year.**

Our Walk-in Counselling program was accessed by 458 clients last year. Our programs for children and youth were well utilized with over 44 youth accessing services from our Youth Exposed to Violence Program with 160 individual sessions provided. An additional 190 young people accessed services from our Child and Youth Support program with 38 workers providing consistent support to the participants. Our Teen and Young Parent program provided 188 counselling sessions plus 27 hours of group work. Our Childcare program was provided up to 8 times a week to various groups to ensure parents could access programming – up to 12 children accessed the childcare program for each group.

**FSS provided a total of 3,389
counselling hours.**





Partners and Supporters

- ❖ AIDS Saskatoon
- ❖ Canadian Centre for Accreditation
- ❖ Catholic Family Services Prince Albert
- ❖ Catholic Family Services Regina
- ❖ Catholic Family Service Battlefords
- ❖ CFS Saskatoon
- ❖ Community Living Association Saskatoon Inc.
- ❖ Crocus Coop
- ❖ EGADZ
- ❖ Elizabeth Fry Society
- ❖ Envision
- ❖ Family Service Canada
- ❖ Family Service Regina
- ❖ Family Service Saskatchewan
- ❖ Federated Co-Operatives Ltd.
- ❖ Fresh Start
- ❖ Friendship Inn
- ❖ Global Gathering Place
- ❖ Imagine Canada
- ❖ International Women of Saskatoon
- ❖ Interval House
- ❖ Legends Medical Clinic
- ❖ MACSI Saskatoon
- ❖ Martensville Collective Health and Wellness
- ❖ Mayfair Clinic
- ❖ Mental Health and Addiction Services
- ❖ Ministry of Immigration and Career Training
- ❖ Moose Jaw Family Services Inc.
- ❖ Newcomer Information Centre
- ❖ North East Outreach & Support Services
- ❖ OUTSaskatoon
- ❖ PATHS (Provincial Association of Transition House Services)
- ❖ PARTNERS Family Services
- ❖ Prairie Prism
- ❖ Radius
- ❖ RESOLVE Saskatchewan
- ❖ SACL
- ❖ SAISIA
- ❖ Saskatchewan Intercultural Association
- ❖ Saskatoon Chamber of Commerce
- ❖ Saskatoon Catholic Schools
- ❖ Saskatoon Crisis Intervention Service Inc.
- ❖ Saskatoon Community Service Village
- ❖ Saskatoon Council on Aging
- ❖ Saskatoon Domestic Violence Court
- ❖ Saskatoon Health Authority
- ❖ Saskatoon Indian and Metis Friendship Centre
- ❖ Saskatoon Open Door Society
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- ❖ Saskatoon Public Library
- ❖ Saskatoon Public Schools
- ❖ Saskatoon Refugee Coalition
- ❖ Saskatoon Tribal Council
- ❖ Saskatoon Women's Community Coalition
- ❖ Society for the Involvement of Good Neighbours
- ❖ STOPS to Violence
- ❖ Subway Restaurant (Midtown Mall)
- ❖ University of Regina
- ❖ University of Saskatchewan
- ❖ United Way of Saskatoon
- ❖ Vanier Institute of the Family
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- ❖ Thank you to our anonymous and individual donors; individual names are not published for privacy reasons

Generosity

We wish to acknowledge the generosity of Penny Leverick for her \$25,000 donation to our agency. Her gift will be used to support our intimate partner violence outreach programs. Our heartfelt thanks go out to you!



Thank You





**Strengthening People, Nurturing Relationships,
Building Communities**

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